



# The NBRA & COVID-19

The New Brighton Residents Association recognizes the importance of implementing extra mitigating measures to help decrease the spread of the COVID-19 virus, as it continues to extend throughout the globe. The health and safety of our residents, employees, patrons, and partners is our top priority. Please review the additional precautionary measures, as well as changes to existing policies implemented by the New Brighton Residents Association to assist with reducing the spread of this virus. The following is in effect as of March 13, 2020 and is subject to change as new guidelines are released from Government authorities. Please contact our General Manager, Carla Nikli by email [gm@nbra.ca](mailto:gm@nbra.ca) or via phone: 403-781-6608 if you have any further questions or concerns.

## NBRA Facility & Amenities

- At this point in time, the Clubhouse and Park hours will remain unchanged.
- The NBRA has implemented additional disinfecting protocols on all touch points throughout the facility. (Ie: Door handles, light switches, elevators, vending machine, bank machine, hand rails, toilet handles, water facets etc.)
- Several hand sanitizing stations are located throughout the NBRA Clubhouse for use by all patrons visiting the facility.
- The New Brighton Residents Association kindly asks that all patrons and employees who have symptoms of fever, cough, and difficulty breathing remain at home and call Health Link by dialing 811. Patrons with these symptoms are also asked to refrain from using the NBRA Clubhouse facility and amenities until these symptoms have passed and/or they have tested negative of the COVID-19 virus.
- All patrons and employees who have travelled outside of Canada within the last two weeks are asked to self quarantine for a minimum of two weeks.
- All patrons who have been exposed to someone with COVID-19 are asked to self quarantine for a minimum of two weeks.

## The New Brighton Tool Shed

- At this time, all tools are still available for borrowing. For participants safety, the NBRA has implemented a protocol to disinfect each tool as it is returned to the New Brighton Tool Shed.

## NBRA Facility Rentals

- All facility rental bookings with less than 50 participants are welcome to proceed as planned.
- The NBRA has implemented extensive cleaning protocol for all equipment that will be used during facility rentals. Ie: tables, chairs, bounce castle etc.
- The NBRA has also implemented additional disinfecting protocols on all touch points throughout the facility. (Ie: Door handles, light switches, elevators, vending machine, bank machine, hand rails, toilet handles, water facets etc.)
- All patrons that currently have a facility rental booked with the NBRA are welcome to cancel at anytime within the next three months without penalty. Those wishing to receive an account credit will receive the full amount of the booking, however; those requesting a cheque refund will be subject to an administrative processing fee of \$15.75.



## NBRA Programs & “Value Adds”



-Due to the fact that all NBRA registered programs and value added activities currently run with less than 25 people, the NBRA will still run these activities, until further notice.

-The NBRA has implemented extra disinfecting protocol to sanitize communal equipment used during these programs.

-Participants are asked to bring their own equipment to use during the program when possible. le: Yoga mat

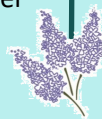
-Any program participant wishing to withdraw from a pre-registered program due to COVID-19 may do so at any time and will be refunded a pro-rate amount dependent on the time of withdrawal. All patrons will receive the full pro-rated amount in the form of an account credit, or alternatively may request a cheque refund, which is subject to a \$15.75 admin fee.



## NBRA Special Events

-In compliance with the restrictions implemented by the Government of Alberta, the NBRA will be postponing all special events with expected attendances greater than 50 people scheduled until April 30, 2020. Currently, these events include: the That's So 80s Dance Party on March 14, 2020 and the Great Eggscape on April 4, 2020.

-The NBRA would like to offer all residents who have already registered for the Easter Eggscape event to stop by the Clubhouse to retrieve a special “Easter Eggscape DIY Package” to enjoy some of the planned activities for the event in the comfort of their own home. These packages will be available for pick up commencing March 30, 2020. To reduce risk of spreading the virus, please only send one person per household to retrieve the package.



## Annual Fee Payments

-Residents are reminded that New Brighton Residents Association annual fees are still due as of April 1, 2020.

-For your convenience and to reduce the spread of COVID-19, residents are encouraged to make their annual fee payments using one of the following methods: **CHEQUE** - Mailed to 2 New Brighton Drive, SE Calgary, Alberta T2Z 4B2. Please make your cheque payable to the New Brighton Residents Association (not NBRA). There will be a \$50.00 charge on all returned cheques.

**OVER THE PHONE** – Please call 403-781-6613 extension 1, to pay using a Visa or MasterCard.

**ONLINE** - Via [www.newbrighton-connect.com](http://www.newbrighton-connect.com) (Click on ‘Pay Your Fees’ at the bottom of the homepage). If you have any questions or need to provide an email address to set up your online account, please complete the simple 30 second form found on [www.newbrighton-connect.com](http://www.newbrighton-connect.com) (click the forms tab located at bottom of the homepage, and select the “Update Email Address” tab) or call 403-781-6613 Ext: 1 Please follow the steps provided in the video on the website and Facebook page to pay your account balance. **Note:** There is a \$5 convenience charge to use the online payment system, which will be applied automatically to all online accounts.

## Additional Resources



Alberta Health Services recommends the following to help prevent respiratory illnesses, including flu and COVID-19, from spreading:

- Wash your hands often and well
- Avoid touching your face, nose, or mouth with unwashed hands
- Avoid close contact with people who are sick
- Clean and disinfect surfaces that are frequently touched
- Stay at home and away from others if you are ill
- When sick, cover your cough and sneezes and then wash your hands

Useful Links:

<https://www.albertahealthservices.ca/info/Page14955.aspx>

<https://www.albertahealthservices.ca/info/Page14511.aspx>

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>